*Manual to access information in terms of section 51 of the Promotion of Access to Information Act*

**Introduction to the practice**

This private practice is Incorporated practice run by Mr Theo Pauw. We run our practice according to the requirements set by the Health Professionals Act of 1974, and are subject to the authority of the Health Professionals Council of South Africa (HPCSA). Our business is to practice physiotherapy within the scope and ambit of our competence and training, as defined from time to time. We are bound by a number of ethical rules issued by the HPCSA, most notably the duty to preserve patient confidentiality, unless legislation or a court order compels us to breach this duty.

**Section A – Our details**

Full Name : **Theo Pauw Inc (Physiotherapy Practice)**

Company Registration Number: 2011/006135/21

Registered Address :

14 NORMAN ANDERSON STREET

DA NOVA

MOSSEL BAY

6500

Postal Address :

BOX11375

HEIDERAND

6511

Telephone Number : 044-6911152

Fax Number : 044-6911606

E-mail: info@theopauw.co.za

Website: [www.theopauw.co.za](http://www.theopauw.co.za)

Director: Mr. Theo M Pauw

Designated Information Officer : Mr TM Pauw

**Section B – The official SA Human Rights Commission Guide**

Section 10 of the Act requires the South African Human Rights Commission (SAHRC) to publish a Guide containing information reasonably required by a person wishing to exercise or protect any right in terms of this Act. The SAHRC Guide will contain the following information: The objects of the Act; Particulars of the information officer of every public body; Particulars of every private body as are practicable; The manner and form of a request for access to information held by a body; Assistance available from both the information officers and the Human Rights Commission in terms of this Act; All remedies in law regarding acts, omissions, rights and duties, including how to lodge an internal appeal and a court application; Schedules of fees to be paid in relation to requests for access to information; Regulations made in terms of the Act. Copies of this Guide will be available as soon as it is published by the SAHRC. Enquiries regarding the Guide can be addressed to the SAHRC, the contact details of which are as follows: South African Human Rights Commission, Promotion of Access to Information Act Unit, Private Bag 2700, Houghton 2041 Telephone:            **(011) 484-8300**; Fax: (011) 484-0582; website: www.sahrc.org.za; E-mail:PAIA@sahrc.org.za

**Section C – Information available from this practice in terms of the Act**

1. **Categories of information**

(a) INFORMATION ON FORM OF PRACTICE

* Incorporated Practice according to the guidelines by the HPCSA with sole directorship- Mr TM Pauw

(b) INFORMATION RELATING TO THE PROFESSIONAL STATUS OF PERSONS WORKING IN THE PRACTICE

* Certificates and cards proving professional registration at the HPCSA and other relevant. Boards and Councils; Proof of payment of annual and registration fees; certificate of good standing
1. ASSETS, FINANCIAL INFORMATION AND RECORDS HELD IN TERMS OF MEDICINES CONTROL ACT OF 1965

Register of Mortgages and Debentures and Fixed Assets; Annual Financial Statements including: Annual accounts; ; Bank statements; Stock sheets; Delivery notes, orders, invoices, statements, receipts, vouchers and bills of exchange; Claims to medical schemes

1. PATIENT RECORDS

Records are held on all patients. Records are kept between 6 and 9 years, or as legislation from time to time determine. Children’s records are kept until the age of 21. These records constitute personal confidential information that is protected from unauthorized third party access.

(e) EMPLOYEMENT RECORDS

Employees’ names and occupations; Time worked by each employee; Remuneration paid to each employee; Attendance register; Employment equity plan and reports; Salary and wages register; Collective agreements; Disciplinary proceedings, Arbitration awards and CCMA cases; Skills Development Plan and training records; Staff records (after date of employment ceases); ; IRP5’s and Tax information pertaining to the employment of employees; Employee contracts; Performance management records; Incentive schemes; Study assistance schemes; Conditions of Employment and Policies (including but not limited to leave policies, Locum agreements and locum records.

(f) PENSION AND RETIREMENT FUND RECORDS

N/A

(g) HEALTH AND SAFETY

Evacuation plan; Information related to Health and Safety Committee/Officer.

(h) PROPERTY (FIXED AND MOVABLE)

Leases, Asset register; Finance and Lease Agreements

(j) INTELLECTUAL PROPERTY

License agreements, secrecy agreements, consulting agreements, use agreements.

(k) AGREEMENTS AND CONTRACTS

Managed care agreements, software house / data warehouse /IT agreements; \*agreements concerning provision of services or materials; \*agreements with contractors and suppliers; \*sale agreements; \*purchase or lease agreements.

1. TAXATION & VAT

Copies of all Income Tax Returns and other tax returns and documents relating to Income Tax and VAT.

1. LEGAL

Complaints, pleadings, briefs and other documents pertaining to any actual, pending or threatened litigation, arbitration or investigation; Settlement agreements.

(n) INSURANCE

Insurance policies; Professional Indemnity; Claim records; Details of insurance coverages, limits and insurers.

1. **Procedure for requesting access to the above information**

If you wish to request access to any of the above categories of information, you are required to complete a request form available from: our information officer (see above); the SAHRC website ([www.sahrc.org.za](http://www.sahrc.org.za/)) or the Department of Justice and Constitutional Development website ([www.doj.gov.za](http://www.doj.gov.za/)). There is a prescribed fee (payable in advance) for requesting and accessing information in terms of the Act. Details of these fees are contained in the request form. You may also be called upon to pay the additional fees prescribed by regulation for searching for and compiling the information which you have requested, including copying charges. Access to information is not automatic – you must identify the right you are seeking to exercise or protect and explain why the record you request is required for this right. You will be notified whether your request has been approved. The fact that information is held by us and being listed in this manual should not be construed as conferring upon any requester a right to that information.